



## **Waltham Abbey home care agency rated one of Top 20 home care providers in East of England**

Blue River Home Care has won the award for being one of the Top 20 home care providers in East of England.

There are 1,015 home care providers in East of England.

The top 20 home care providers in East of England received an award from the leading reviews site for home care [www.homecare.co.uk](http://www.homecare.co.uk)

The award was based on the home care provider's reviews from the people they care for, plus their friends and relatives.

### **Amanda Hopkins, reviews manager of homecare.co.uk, said:**

*“High quality home care is crucial as it enables people to stay living in their own homes and keep their independence, with their home care worker often becoming their friend and companion as well as their lifeline to the outside world.*

*“During the pandemic, their contribution has been invaluable as many vulnerable and elderly people have been forced to self-isolate and to some of these, care workers have been their only link with the rest of society. They have also been able to bring people living at home, food and the medication they desperately need.*

*“Our reviews are by those receiving home care as well as their family and friends. This helps people to search for the right care home provider, where compassion, trust and dignity are paramount.*

*“Blue River Home Care has shown that it provides care that is of excellent quality and we would like to congratulate it on being one of the top home care providers in East of England!*

*“Looking for the right home care provider can be time-consuming and arduous. We hope our awards help to make people’s search that little bit easier.”*

**Stefka Deneva, registered manager of Blue River Home Care said:**

*“We at Blue River Home Care are honoured to be recognised on the Top 20 Care Providers (East of England). We feel truly privileged to have won the award for third consecutive year.*

*“Our ethos is to treat our customers and their families as individuals and ensure they have dignity and respect at all times and can live their life to the full; just with a little extra help. We tailor our support to our customers’ social and care needs, whether that be accompanying customers to doctor or hospital appointments, local trips to the shops or cinema or travel further afield to meet with family and friends.*

*“At Blue River we pride ourselves on meeting or exceeding all care requirements and regulations. We follow Health & Social Care sector’s best practice and are active in industry initiatives to influence outside of our company for good.*

*“The award means a great deal to our hard-working staff and has created a real buzz and excitement in the organisation. It will be celebrated both as a team and with our customers; who’s recognition motivates and inspires us to continue to build on our current care support. We are very proud of achieving amazing success, making a real difference and contributing positively to our society.”*

**Julia Conrad, care quality manager of Blue River Home Care said:**

*“It’s a pleasure to receive an award of this kind, especially considering Blue River Home Care is still a relatively new company. I was procured for this position at the end of last year and it’s most satisfying to be part of a team that in such a short space of time has earned the praise of its clients through the quality of its care.”*

**To congratulate Blue River Care on the win, a family member of a customer said:**

*“Since Blue River started caring for our mum she has thrived both physically and emotionally - getting out the house and enjoying life to the full whilst receiving the care she needs. The family can now enjoy being with her and*

*doing fun things and know she is safe. Well done to the staff of Blue River for this well deserved recognition.”*

To see Blue River Home Care’s reviews, go to

<https://www.homecare.co.uk/homecare/agency.cfm/id/65432225384>

**Qintil, which is a complete learning and compliance management system for home care providers with thousands of training courses, video classroom and document management features, is sponsoring the [homecare.co.uk](https://www.homecare.co.uk) awards.**

**Sam Easen, director of Qintil, said:** *“Qintil was created for the care sector and we’re proud that so many incredible health and care professionals and their employers use Qintil everyday to learn and maintain skills and manage training and compliance. We are delighted to sponsor the [homecare.co.uk](https://www.homecare.co.uk) 2020 Awards and to help acknowledge the incredible work of everyone in the sector.”*

Please follow this link for the full list of winners.

<https://www.homecare.co.uk/awards/>

#### **Notes for editors:**

homecare.co.uk is a reviews site, that lists all registered UK home care providers, which helps people search for the right home care provider.

The homecare.co.uk Top 20 Home Care Awards are based on nearly over 14,000 reviews by service users and family / friends of service users between 1<sup>st</sup> May 2018 and 30<sup>th</sup> April 2020.

We have used the Review Score, as of 30<sup>th</sup> April 2020 which is calculated using a combination of the number of reviews and the average of each of the ratings. Providers are excluded from the awards if they are not compliant with their regulatory authority at the time of the announcement of the awards.

The home care providers were rated on: Overall Standard, Staff, Care/Support, Management, Treated with Dignity and Value for Money.